

# BRODA® Seating

April 2008

( Division of MITY ENTERPRISES INC )

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## GENERAL INFORMATION

### WARRANTY

BRODA provides a Three Year Warranty on the chair frame, and a One Year Warranty on all other components subject to the following conditions:

**No warranty is provided on seat pads or cloth covers.**

The chair frames are guaranteed for three years against structural defects or failure. All other parts (except seat pads and cloth covers) including but not limited to strapping, cushions, gas springs and attachments, casters, wheels, brakes and armrests are guaranteed for one year against defects in materials and workmanship based on normal institutional use. The guarantee does not cover malicious or deliberate damage or damage from misuse

**Modifications to BRODA products or the use of non BRODA supplied parts voids the warranty. This warranty does not cover shipping damage (see below)**

BRODA will provide new or refurbished parts for installation by the owner at no cost following confirmation by the local BRODA Representative or the BRODA Head Office Customer Service Representative. On request, defective parts must be returned to the factory within thirty days of receipt of the replacement parts by the owner. If the defective parts are not returned to BRODA on request, the owner will bear the cost of the replacement parts on invoice from BRODA

**Warranty does not include on-site labor for the installation of warranty parts or warranty repairs. The owner may return to BRODA products for warranty replacement or repair by shipping items prepaid and insured to the factory. Warranty completed at the factory includes both materials and labor. Parts to be repaired or replaced at the discretion of BRODA. All returns to the factory require prior authorization from BRODA and a Returned Goods Authorization Number. Contact a Broda Customer Service Representative for proper procedures**

BRODA retains the right to make design and application changes without notice. All orders will be filled with BRODA's current models unless otherwise specified by the purchaser provided non-current models are available

BRODA chairs are designed for patient mobility, positioning and comfort in specialty seating, however, the application of BRODA products shall remain the responsibility of the purchaser or user.

**This warranty is not transferable.**

### RETURNS

BRODA Seating will not accept any returns without a prior Returned Goods Authorization Number. Please contact our Head Office Customer Service Representative at 1-800-668-0637 for assistance. Returns must be insured when shipped.

### DAMAGED FREIGHT

#### NOTIFY THE CARRIER OF ANY DAMAGE IMMEDIATELY

**It is the responsibility of the person receiving the goods to examine cartons and goods before accepting receipt.**

Note all damages on the bill of lading and file a claim if necessary. Notify BRODA of any concealed damage within BRODA insures all product for in transit damage, failure to notify the carrier of in transit damage voids both the insurance and the BRODA warranty. If you require assistance, please contact our Head Office at 1-800-668-0637

### SALES TAX

Most BRODA products are GST Zero Rated and Exempt from Canadian Provincial Sales Tax. Purchasers may be required to check with their Provincial or State Tax Office for purchaser tax payment.